



**USAID**  
FROM THE AMERICAN PEOPLE

**fhi360**  
THE SCIENCE OF IMPROVING LIVES

## INTEGRATED HUMANITARIAN ASSISTANCE TO NORTHEAST NIGERIA (IHANN II): FACTS & FIGURES

With over 10 years of protracted crisis in northeast Nigeria, the humanitarian situation remains critical. Currently, the Northeast has an estimated 2,118,550 internally displaced persons (IDPs) representing 436,058 households across Adamawa, Bauchi, Borno, Gombe, Taraba, and Yobe States. Borno state alone has 1,566,011 IDPs with a steady increase in displaced populations and returnees from neighboring countries. According to Emergency Tracking Tool (ETT) assessments, this is due to poor living conditions, voluntary relocation, conflict/attack, improved security, fear of attack, military operations, and involuntary relocation.

The crisis has contributed to scarce essential services and increased vulnerabilities and scarce services as internally displaced persons are highly concentrated in camps or makeshift shelters, and people need health care, nutrition, clean water, sanitation, hygiene, and protection services.

In 2020, FHI 360's Integrated Humanitarian Assistance to Northeast Nigeria (IHANN II) project ensures continuity of integrated set of services to meet the most pressing needs of internally displaced people in Borno State. Funded by the U.S. Agency for International Development's (USAID) Bureau for Humanitarian Assistance (BHA), FHI 360 is working together with local nurses, doctors, midwives, engineers, caseworkers, and hundreds of community volunteers to serve approximately 294,564 targeted population, including Internally Displaced Persons (IDPs), returnees, and host communities.

**Donor:** USAID/Office of U.S. Foreign Disaster Assistance (OFDA)

**Implementing Agency:** FHI 360

**Life of Project:** IHANN II April 2019 – December 2020

**Geographic Areas:** Banki (Bama), Damasak (Mobbar), Dikwa, and Ngala (Borno State)

**Contact:** Elvis Ogweno, Response Coordinator,  
[EOgweno@ng.fhi360.org](mailto:EOgweno@ng.fhi360.org)

### APPLYING OUR TECHNICAL EXPERTISE WITH AN INTEGRATED APPROACH

IHANN II (April 2019 – December 2020) provides humanitarian assistance in IDP camps and host communities including primary and reproductive health care, nutrition, Water, Sanitation and Hygiene (WASH) services, and GBV and child protection support. FHI 360's health, WASH, nutrition, and protection technical team closely collaborate and coordinate interventions to meet the most urgent needs of IDPs, returnees, and host communities while preventing the spread of infectious diseases, harm and injuries to women and children, and promoting hygiene practices across the project implementing locations. See *achievements* below.



### HEALTHCARE SUPPORT

FHI 360's five health facilities and nine health posts maintain the provision of primary and sexual and reproductive healthcare services (antenatal and


postnatal care, and individualized clinical case management of sexual and gender-based violence) to affected populations in Banki, Damasak, Dikwa, and Ngala.


The health posts are run by CHEWs to provide basic healthcare services for the treatment of communicable diseases. It contributes to increasing access and decentralizing healthcare, thus bringing health services closer to IDPs and contributing to the decongestion of the fixed primary health facilities.


The project continues to provide health information on prevalent conditions such as malaria, acute respiratory infection (ARI), acute watery diarrhea (AWD), immunization, and non-communicable diseases through outreach by CHEWs in the field locations. Malaria tests are conducted daily during


community outreach across the sites.

### Achievements in Health

 **232,692** consultations for patients provided across **five health facilities** at the community level.

 **22,110** women have attended at least two comprehensive antenatal clinics.

 **8,645** women/newborns have received postnatal care

 **120 CHEWs** directly engaged in public health surveillance.

### WATER, SANITATION, AND HYGIENE (WASH)

FHI 360 sustains a core set of WASH interventions in sanitation and water supply infrastructure that involves community and household hygiene promotion. These services are provided in collaboration with IDPs, community volunteers, community leaders, camp leaders, and/or CCCM partners across all the IHANN implementing locations and has prevented the breeding of vectors such as flies, mosquitoes, and rodents which spreads diseases like diarrhea, malaria, and fever.

As the WASH sector Lead in Dikwa and Ngala, FHI 360 coordinates partners' activities to meet the crucial needs, especially water supply, malaria, AWD, and cholera prevention.


Since 2017 and 2018, FHI 360 outbreak preparedness and response approach has contributed to the





reduction of water-related diseases like Cholera and Hepatitis E among the displaced population. In 2019 and 2020, Borno state has recorded zero cholera cases. Also, FHI 360 cash-for-work activities across Banki, Dikwa and Ngala engaged 180 beneficiaries who created 32 local drainages and 720 beneficiaries who created 39 drainages, desilt the drains to allow access to shelters and minimize the impact of flooding during the raining season in 2019 and 2020 respectively.


Likewise, based on IHANN II health data from November 2019 to March 2020, there has been a reduction in malaria cases across the project locations due to improved sanitation.


### Achievements in WASH

 **176,669** people reached through direct hygiene promotion.

 **11,356** people directly benefited from constructed blocks latrines.

 **32,520** people directly benefited from IHANN-supported solar-powered water points.

 **12,220** hygiene kits distributed to benefit **73,320** people.


 **72,913** people receiving improved quality from solid waste management, drainage, and/or vector control


### PROTECTION - CHILD PROTECTION


Over 50% of internally displaced persons are children, who are faced with child protection concerns. FHI 360 child protection subsector ensures the provision of direct case management services (including direct support such as counseling and referrals to other FHI 360 services and partner organizations) to children at risk and affected by abuse, exploitation, neglect, and violence. Through internally and externally collaboration and coordination, IHANN II has facilitated access to other service providers including Non-food items (NFIs), education, livelihood, and food across the locations.

Notably, FHI 360 graduated two sets of 200 registered children on Socio-Emotional Learning classes across the four project locations. Through the program, children develop the skills necessary for cognitive development; building and maintaining friendship/relationship; understanding and managing emotions; coping through difficult situations; resolving conflict amicably and learning to set and achieve life goals. FHI 360 has facilitated the enrollment of 124 children into formal schools with the support of UNICEF and Plan International.

### Achievements in Child Protection

 **43** cases (25 girls and 18 boys) were successfully closed.

 **228** parents (146 females and 82 males) enrolled and participated in parenting skills sessions

 **108** children (58 boys and 50 girls) benefitted from reinsertion kits

### PROTECTION - GENDER BASED VIOLENCE (GBV)

Across FHI 360's IHANN II implementing locations, adult females bear the brunt of Gender-Based Violence (GBV) accounting for 75% of the reported cases.

FHI 360 maintains the provision of essential and timely case management services, psychosocial support, and referrals for survivors and vulnerable women and girls.






Our community-based systems also support GBV prevention awareness, access to available services and tackling stigma related to sexual abuse among households and peers in IDP camps and host communities.

The project continues to operate seven safe spaces to help women build social networks and have access to confidential services and knowledge related to GBV risk mitigation. Safe spaces serve as a platform to educate women about reproductive health,



personal hygiene and learn new skills as they interact with themselves. Feedback from women and young girls participating in various activities at the safe space demonstrate that over 80% of them has improved their relationship with others.

#### Achievements in GBV-Protection

-  **7,643** women have benefitted from GBV protection services (case management and PSS)
-  **51,764** males sensitized on GBV prevention and referral
-  **71,328** females sensitized on GBV prevention and referral
-  **982** women and adolescent girls have received dignity kits
-  **553** people trained in GBV prevention and response

#### NUTRITION




FHI 360 maintained Community Management of Acute Malnutrition (CMAM) activities across Banki, Damasak, Dikwa, and Ngala through the treatment of severe acute malnutrition across six OTP sites.

In October 2019, FHI 360 used SMART methodology to collect nutrition data across three of the project locations. Findings revealed between medium -to high - to medium prevalence of Global Acute Malnutrition and high levels of stunting among children due to inadequate nutrition and repeated bouts of infections in most locations. The mortality rates in all surveyed locations were below the emergency threshold of 1 deaths/10,000/day and two deaths/10,000/day respectively. A result of scaled up community-based

management of acute malnutrition (CMAM) activities at facility and community levels, and continuous integration of health and nutrition infant and young children feeding IYCF activities. FHI 360 ensures the provision of micronutrient supplements to children under five, pregnant and lactating women. To date, we have distributed Vitamin A (17,462), Folic Acid (23,794), Iron (23,900), and Micronutrient Powder (20,455) and to the targeted groups.

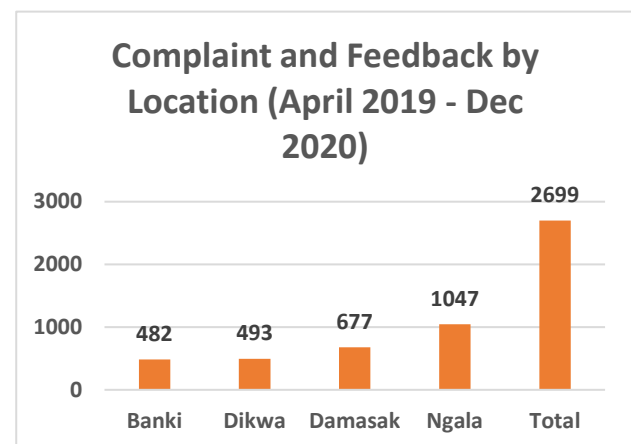
Our established 800 community and IDP camp-based mother-to-mother and father to father support groups have reach more members of the community to drive behavioral change and overcome the barriers to the uptake of positive IYCF practices.

#### Achievements in Nutrition

-  **9,474** children 6-59 months admitted and treated for Acute Malnutrition with **96.3%** cured.
-  **48,464** women of childbearing age reached through IYCF support groups and counseling
-  MUAC screening conducted for **155,174** children 6-59 months.

#### COMPLAINTS FEEDBACK MECHANISM

FHI 360's established complaint and feedback mechanism system has ensured continuous community participation, support, and ownership of our program and project. The IHANN II project receives feedback from beneficiaries which has helped improve our program to best meet the needs of the affected population. These complaints and feedback include the quality of services, how community awareness and educational sessions have improved hygiene practices among the people, reduce gender-based violence, increase child protection, and reduce malnutrition among children of 0-59 months and contributed towards good health-seeking behaviors.



Across the four project implementation sites, 2,699 feedback and complaint was received from beneficiaries through the existing complaint channels which are community feedback session, complaint/information

help desk, feedback during post-distribution monitoring, and suggestion box.

FHI 360 ensures feedback received are resolved and closed within the 30 days expected timeline. Equally, responses are provided to complainants immediately through similar channels.

## COORDINATION

FHI 360 is a member of the Health, WASH, and Nutrition sector coordination working groups in addition to serving as co-lead for the GBV Protection sub-sector technical working group in Maiduguri.

At the LGA level, we serve as the coordination lead partner in Banki, Dikwa, and Ngala for Health, WASH, and GBV protection, as well as Nutrition lead for Dikwa and Ngala. FHI 360 coordinates daily with camp leadership, Bulamas, and other local and traditional leadership towards the delivery of essentials services to affected populations. We also coordinate with WHO, UN, national and international NGO partners on the ground in addition to various government entities including Borno State Ministry of Health, State Primary Healthcare Development Agency, Hospital Management Board, Ministry of Water Resources, Borno State Environmental Protection Agency, National/State Emergency Management Agencies and others.

Notably, FHI 360 is the alternate chair of the Borno State CMAM technical working group alongside UNICEF as the chair. FHI 360 maintains its membership on the Strategic Advisory Group and Strategic Review Committee for Nigeria Northeast Nutrition in Emergency Sector working group. At the state level, FHI 360 is one of five INGO that sits on the Operational Humanitarian Country Team as well as the Humanitarian Hub Taskforce platforms.

**About FHI 360:** FHI 360 is a nonprofit human development organization dedicated to improving lives in lasting ways by advancing integrated, locally driven solutions. Our staff includes experts in health, education, nutrition, environment, economic development, civil society, gender, youth, research, technology, communication and social marketing – creating a unique mix of capabilities to address today's integrated development challenges. FHI 360 serves more than 70 countries and all U.S. states and territories

### FHI 360 HEADQUARTERS

359 Blackwell Street, Suite 200  
Durham, NC 27701 USA  
T 1.919.544.7040  
F 1.919.544.7261

### WASHINGTON DC OFFICE

1825 Connecticut Ave, NW  
Washington, DC 20009 USA  
T 1.202.884.8000  
F 1.202.884.8400

### FHI 360 NIGERIA

No. 8 Yedseram Street,  
Maitama, P.M.B. 44  
Abuja, Nigeria  
T 234.9.461.5555  
F 234.9.461.5511

### ASIA PACIFIC REGIONAL OFFICE

19<sup>th</sup> Floor, Tower 3  
Sindhorn Building  
130-132 Wireless Road  
Kwaeng Lumpini, Khet Phatumwan  
Bangkok 10330 Thailand  
T 66.2.263.5200  
F 66.2.263.2144

### EAST AND SOUTHERN AFRICA REGIONAL OFFICE

333 Grosvenor Street  
Hatfield Gardens, Block B  
Hatfield, Pretoria 0083 South Africa  
T 27.12.762.4000  
F 27.12.762.4001

[www.fhi360.org](http://www.fhi360.org)